**Food Delivery App Survey Data: Questions:**

Background: The food delivery app company conducted a survey of customers using

three parameters: 1) Q1: Service Quality 2) Q2: Ease of Use 3) Q3: Complaints Handling

The rating scale is 0-10 where higher number indicates positive feedback.

Questions:

1) Import data and check first 5 rows

2) Find median rating for each parameter by AGE

3) Calculate total score as sum of 3 parameter ratings

4) Obtain box-whisker plot of total score

5) Can total score be assumed to be "Normal"? Use statistical test

6) Compare total score for 3 age groups using statistical test

7) Compare total score for male and female customers using statistical test

8) Analyze the effect of Age group and Gender with interaction on total score

9) Create indicator variable as Satisfied="YES" if total score > 20

   ="NO" otherwise

10) Find proportion of satisfied customers